

Annex to
General Terms and Conditions of Service of Eckelmann AG
“E°CS hourly rates”
Refrigeration & Building Management Systems

valid from: 01/03/2025

E°CS hourly rates:

Services **that** are **not covered by a service contract** are charged at the following hotline flat rates **per order/operation** and the following hourly rates:

I. Service flat rate*:

- € 400.00 for calls from 07:00 to 18:00 from Monday to Friday,
- € 500.00 for calls from 18:00 to 07:00 from Monday to Friday,
- € 750.00 for calls on Saturdays, Sundays and public holidays.

* Valid per order/assignment. Includes 30 minutes of telephone and/or remote service per flat rate.

II. Hourly rate:**

- System analyst: € 170.00 / hour
- System specialist: € 145.00 / hour
- System technician: € 115.00 / hour
- Mechanic: € 95.00 / hour

**Waiting time for which the client is responsible is charged as working time.

III. Surcharges*:**

- At night: 50 %
- Saturdays: 25 %
- Sundays and public holidays: 100 %

***Outside normal working hours (Mon-Fri, 07:00 - 18:00) and after separate authorisation.

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Supervisory Board:
Hubertus G. Krossa, Chairman
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Registered office: Wiesbaden
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