

# Eckelmann

## A machine life long at the side of our customers

We are an experienced full-service provider for the automation and digitalization of industrial manufacturing processes



Smart Service



With the delivery of individual solutions for automation and digitalization for your needs service also begins – because we stay by your side: personally, proactively and professionally.

Eckelmann solutions work 24/7 and prove themselves even in a challenging environment. It goes without saying that our service team is at your side around the clock: fast, unbureaucratic and effective.

- Telephone hotline & remote maintenance
- Repair & spare parts service
- Implementation of retrofit & modernization projects
- Direct access to all relevant documents & software states
- Training courses
- Consulting services
- Lifecycle management
- Production support

With Eckelmann service competence to a competitive advantage:  
**Efficient services as a core competence**



**As a strong and reliable group, we are at your side worldwide**

## Consulting for plant optimization, hardware & software development, efficient maintenance strategies and predictive maintenance

Automation technology is the epitome of productivity and efficient use of resources – as automation specialists, we are proud to take on responsibility for the productivity of machines and plants on behalf of our customers. Our automation and digitalization solutions are just as individual as our smart services. Our engineering teams also take care of the long-term support and further development of existing systems.

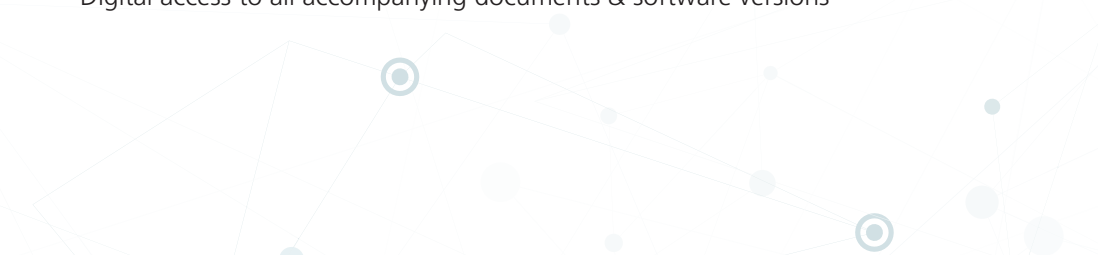
### Our smart service – your advantage

In order to maintain productivity over the entire service life and to optimally adapt them to the state of the art, we convince our customers with forward-looking solutions from our FactoryWare portfolio:

- Monitoring of productivity key figures & process parameters
- Data analysis and derivation of optimization
- Event-based alerting and notification functions
- Fault indications with local reference

### Further advantages you can count on:

- Reduction of maintenance costs
- Minimization of downtime
- Repair of electronic elements
- Transparency in production processes
- Digital access to all accompanying documents & software versions



# Eckelmann – Partner for Automation and Digitalization

## NATIONAL

**Eckelmann AG**  
Wiesbaden | Germany

**Eckelmann FCS GmbH**  
Herford | Germany

**Eckelmann IBE Software GmbH**  
Wilhelmshaven | Germany

**REX Automatisierungstechnik GmbH**  
Erfurt | Germany

## INTERNATIONAL

**Eckelmann s.r.o.**  
Tvrdonice | Czech Republic

**Eckelmann SAS**  
Lyon | France

**Eckelmann Industrial Automation Technologies (Shanghai) Co., Ltd.**  
Shanghai | China

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Shanghai | China

## Your direct contact

Talk to us.



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